

Resident Care Instructions – Updated 28th April 2022

Unpacking

Please take the greatest of care when unpacking your Resident products to prevent damage in any way. Marks from knives and scissors, scratches from staples etc., are excluded under warranty.

Powder Coated Metal

Maintain your powder-coated metal surface by gently wiping it with a clean, soft dry cloth. Do not use cleaning products or harsh abrasive cleaners, as these can mark or cause irregularities in the finish.

Lacquered Electroplated Metal

Maintain your electroplated metal surface by gently wiping it with a clean, soft dry cloth. Do not use cleaning products or harsh abrasive cleaners, as this can damage or remove the clear-coated lacquer finish.

Lacquered Solid Brass / Lacquered Solid Aluminium

Maintain your solid metal surface by gently wiping it with a clean, soft dry cloth. Do not use cleaning products or harsh abrasive cleaners, as this can damage or remove the clear-coated lacquer finish.

Unlacquered Solid Brass

When assembling, keep the protective wrapping on the product, or wear latex gloves. Avoid touching the brass surface, as natural oils may be transferred and over time will oxidize. Solid brass will naturally darken over time due to natural oxidization; this is not a fault of the product but an inherent quality of the material. A non-waxy scouring pad can be used to gently remove discolouration. If desired, the same process can be used to brighten back to the original finish. Use gloves and a mask when scouring to protect from particles and ensure you protect furniture/carpets underneath. Use a cloth to wipe the dust afterwards, then wipe with turpentine to ensure any oils are removed.

Unlacquered Solid Bronze

Avoid touching the bronze surface, as natural oils may be transferred and over time will oxidize. Bronze will naturally darken over time due to natural oxidization; this is not a fault of the product but an inherent quality of the material.

If the Bronze is highly polished, you can use a metal cleaner with a soft cloth to maintain the high shine. If the finish is blackened or cast, it is recommended to wipe with a clean, soft dry cloth gently. Do not use cleaning products or harsh abrasive cleaners, as these can mark or cause irregularities in the finish. We recommend using a microfiber cloth to avoid cloth fibres being caught on the surface, which can occur with paper towels or similar.

Powder Coated Sand Cast Aluminum

Maintain your powder coated surface by gently wiping with a clean, soft dry cloth. Do not use cleaning products or harsh abrasive cleaners, as these can mark or cause irregularities in the finish. We recommend using a soft microfiber cloth to avoid cloth fibers being caught on the surface, which can occur with paper towels or similar.

Fiberglass / Carbon Fiber

Maintain your Fiberglass / Carbon Fiber surfaces by gently wiping with a clean, soft dry cloth. Do not use cleaning products or harsh abrasive cleaners, as these can mark or cause irregularities in the finish.

Paper / Cork

Maintain your Paper/Cork surfaces by gently wiping with a clean, soft dry cloth. Do not use water, cleaning products or harsh abrasive cleaners, as these can stain, mark or cause irregularities in the finish.

Glass

Glass cleaner can be used to remove fingerprints and surface dust from glass shades. We recommended using a soft microfiber cloth for etched glass finishes to avoid cloth fibers being caught on the surface, which can occur with paper towels or similar.

Borosilicate Glass

Please always wear the supplied cotton gloves when handling the Ghost Lights. Glass cleaner can be used to remove fingerprints and surface dust from glass shades. We recommended using a feather duster between the glass, for any finger marks (should be outer glass only) use a soft cloth microfibre cloth and glass cleaner. Do not use harsh or chemically abrasive cleaners.

Silicone

Silicone is a flexible rubber, for cleaning use a soft cloth microfibre cloth for dust removal. Do not use any harsh or chemically abrasive cleaners.

Wood

It is important to remember that wood is a living material. Although no longer part of a tree, wood is still very much a part of its environment, responding to light, temperature, humidity, and wear. As wood is a natural material, variances in grain and colour may occur between furniture items.

As the wood ages, the colour will mellow and deepen. This is a natural process due to oxidation of the wood and finishes along with the ultraviolet light naturally present in sunlight.

Avoid leaving wooden furniture in direct sunlight or under heat pumps/air conditioning units for prolonged periods, as it may cause movement within the wood.

The lacquer finish on your furniture should provide years of protection against dirt and moisture. Still, it is important to note that care must be taken to prevent excess moisture from coming in contact with the piece. It is important to ensure that any liquid spilled on the surface is wiped up immediately and cleaning cloths are lightly damp, with excess moisture dried afterwards.

Fabric

For cleaning the upholstered surface, first, try to brush off the dirt gently. If this is not enough, then vacuum the surface using a soft upholstery attachment. Check the specific cleaning requirements of your fabric to ensure that the appropriate method is used and the best possible removal of any stain.

Avoid leaving fabric in direct sunlight or under heat pumps/air conditioning units for prolonged periods, as this may cause accelerated aging.

Leather / Nubuck

As a natural material Leather and Nubuck require looking after. If you care for the leather correctly, it will become more beautiful over time. Normal wear will darken the Leather/Nubuck as it comes into contact with air, light, the oils of your skin, and other environmental factors.

Avoid leaving Leather and Nubuck in direct sunlight or under heat pumps/air conditioning units for prolonged periods, as it may cause accelerated aging.

Maintain the leather/nubuck surfaces by vacuuming using a soft upholstery attachment. Avoid cleaning products or abrasive cleaners. Never use soap or water on nubuck, or the velvety look and feel will disappear.

Feather Fill

Upholstery with feather cushioning is stitched to prevent the feather fill sagging; however, it is important that all cushions, no matter their composition, are regularly plumped to ensure that they retain their shape.

Feathers within the cushions are encased within an envelope of "down-proof fabric" specially produced to minimize the movement of feathers. However, it is impossible to completely eliminate feathers working their way through the fabric over time.

Fabric and Leather Suppliers

Additional information for each fabric, leather and nubuck, including warranty, care and maintenance guidelines, safety certifications, can be sourced via the manufacturer's websites:

Camira	www.camirafabrics.com
Kvadrat	www.kvadrat.dk
Maharam	www.maharam.com
Sorensen Leather	www.sorensenleather.com